ORIGINAL

UTILITY: APPALOOSA WATER COMPANY

DOCKET: W-03443A-13-0379

**DECISION NO: 74787** 



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AZ CORP COMMISSION DOCKET CONTROL

### JANUARY 2016 FEBRUARY 2016 MARCH 2016 WATER LOSS PREVENTION PLAN REPORT

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#### Attachments:

A. Water system usage and loss reports JANUARY 2016, FEBRUARY 2016, AND MARCH 2016

Arizona Corporation Commission

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Page 1. Company's Software.

The company has purchased the RVS Utility Billing Systems that collects and produces system total reports that is utilized in the company's dedication to preventing water loss. In this report a detailed analysis is presented to understand the processes of the company's endeavor to prevent water loss.

There were 10 accounts on the RVS System that had become corrupt and would give incorrect charges for the water usage. These accounts were creating a significant water loss in the system.

The operation manager called to our attention that the system was not calculating our actual loss correctly.

RVS Systems were unable to correct those accounts for accurate readings. The 10 corrupt accounts were moved and restarted and are monitored for accuracy.

The 10 accounts on the RVS System has been monitored. The accounts that were effecting the water loss are now consistent with the actual water usage.

The usage and loss figures from the system report is being corrected and the accurately reporting of the loss has been consistent for the last 3 months.

#### Page 2. Meter Reading

Consistent with the water loss prevention plan all meter readings are completed within one day so there is no fluctuations of monthly water loss numbers.

The meter readings number of days from month to month are consistent so to prevent unusual fluctuations of usage under normal water usage within the same month.

#### Page 3. System Adjustment

Dividing the water system into routes for prioritizing of work for a problem is not applicable at this time.

Page 4. Software Water Loss Reports

Company has made adjustments to the water loss reports that includes the flushing of lines for arsenic filter media installation, or any testing done by the fire department (flushing). The Water Production Operator has worked with both the well 1 meter sticking and the usage and loss reports within the computer system to correct and have more accurate readings.

Page 5. Bypass Monitor Meters.

Company does not need to isolate lines at this time.

Page 6. Bypass Monitor Meter at the Water Storage Tanks

This is not needed at this time.

#### Page 7. Meter Change-out

Meters are periodically tested and if needed are changed-out. No meter has been found to be of need to be changed.

Page 8. Leak Detection Equipment

At this time it is not necessary to purchase leak detection equipment until the suspected cause of water loss is completed and all other methods of water leakage discovery are utilized.

#### Page 9. Line Breaks

Operation Contractor inspects distribution system on an ongoing basis and completes any minor replacement or repairs needed. Any other issues are reported to the company for budgeting for any major repairs. Contractor recommends the replacement of parts for well 1 meter sticking. This is considered a major repairs and is waiting for documentation for costs so that it can be budgeted for.

Page 10. Additional Water Storage Tank and Water Lines.

Company has a storage tank and lines for any major leak. It will be determined at a later date as to the feasibility for an additional storage tank.

#### Page 11. Electrical Systems

The company has requested for permission for an up to date electrical system to be installed and is waiting for loan approval. The approval for a generator has been approved and the company is waiting for the loan to be approved for installation. The company has had to reevaluate the timetable for the electrical system. The company is unable to procure approval for the loan and will need to table the project until it is more feasible.

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#### CONCLUSION:

The usage water loss readings report for the JANUARY, FEBRUARY, and MARCH 2016 readings for water loss prevention reflect the earlier corrections that were implemented by the company and is continuing to have the water loss below the required 10%. Attached is the Pump Total Reports reflecting the water pumped, sold and the water loss percent for each month.

Submitted by: Joseph Cordovana, President

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4/25/2016
For:
Reprinted

REPORT	30001 20001 10001 8001 6001 4001 2001 1 40000 30000 20000 10000 8000 6000 4000 2000	0 2 9 9 14 47 99 37	0 1 8 10 18 58 81 43	1 3 36 20 39 43 62 16
OSS R	40001 3 50000 4	0	0	0
GE AND LO	Zero Use Over 50000 Meters	30 0	28 0	27 0
USAGE	Active Z Meters	229	229	229
O	Average Use	3.943	3,967	6,276
	5/8 Loss Prct	2.02	4.14	2.67
) True Cume	5/8 Sold	902 840	908.330	1,437,270
Reprinted For: 4/25/2016	Aonth 5/8 5/8 5/8 Pumped Sold	921 500	947,600	1,476,700
Reprinted For: 4/25	Month	01-16	02-16	03-16

## 3 Month Totals

# Monthly Averages

Total 5/8 Pumped	3,345,800	Average 5/8 Pumped	1,115,267
Total 5/8 Sold	3,248,440	Average 5/8 Sold	1,082,813
Total Used for Fire/Flush	0	Average Used for Fire/Flush	0
Total 5/8 Loss	97,360	Average 5/8 Loss	32,453
Total 5/8 Loss Percent	2.91%	Average 5/8 Loss Percent	2.91 %
Qualified By: System Totals 01-16 to 03-16		Average Customer Use	4,728
Appaloosa Water			